

COVID FREE

Breadth in every
way



2020

BUENAVENTURA RESORTS S. L
Marketing



Reception

Rooms

Restaurant

Swimming-Pools

Staff

Sport facilities

Our duty is to guarantee the four following pillars:

-Distancing

-Disinfection

-Communication(training and information)

-TechnologicalInnovation

Vitalclass Lanzarote is provided for an extraordinary spaciousness in its rooms and its facilities which allows to delimit and to redistribute the areas, so that the Customer can feels our as a “safespace.

The Security of Our Customers is Our Security.



RECEPTION

- Limit the capacity
- Temperature Control to the guest
- Means of disinfection
- Check-in online



ROOMS

- Dispensers of disinfectant gel and /or Sanitary wipes.
- In the event of ill people that cannot be moved into a hospital, a specific area of the establishment will be reserved and occupancy, so as cleaning standards.
- Removal of decorative elements.
- Bed linen and towel washing at a temperature above 60°



SWINNING-POOLS

- Control of capacity. The pools will have a limited capacity, so as the sunbeds and Umbrellas were distancing.
- Redistribution of the áreas.
- The frequency in the cleaning and Disinfection tasks is reinforced in pool And jacuzzi áreas.
- Individual protection measures of our staff using masks and gloves.
- Hand disinfection producto dispenser.
- Infrared faucet and dispenser installation, for not using buttons.
- Lifeguard control of swimmer´s number in each pool at every time, accordingly to the legislation in force in Canary Islands.
- Continuously review of wáter quality, complying with theRoyal Decret 742/2013.



STAFF

- It Will be provided for all the Personal Protective Equipment (EPI)
- It Will have quick covid texts.
- Training for all staff about the Good Preventing practice for avoiding COVID-19 's contagion through the writing o fan internal Manual.



SPORTS FACILITIES

- Staff training for the new reopening protocol
- 30% Reduction of the capacity of the centre
- Guarantee of minimum 1,5 metres distance between people.
- Recommend card payment, in order to avoid the contact with coins and banknotes, as much possible.



- Ensure a time of rest between sessions of coach classes.
- Ensure permanente replenishment of soap In the dispensers situated in the toilets and Washbasins, for easy and guaranteed hands Washing of the users.
- Installation of cleaning and disinfection points Of all indoor sports áreas and locker rooms.
- Disinfectant spryer
- Paper dispenser with a trash for deposit of the waste
- Increasing the trash revisión protocol and waste Collection.
- Make it easier to each worker the compulsory Personal Protective Equipment (EPI) use for the Individual protection.





